



# **MSPO SUMMARY AUDIT REPORT**


**MS 2530-3:2013 GENERAL PRINCIPLES FOR PLANTATIONS  
AND ORGANIZED SMALLHOLDERS**

**COMPANY NAME:** Eastern Choice Sdn. Bhd.

**TYPE OF AUDIT:** Recerification Audit

**DATE:** 06/11/2024

**UNITED GLOBAL GREEN SDN. BHD.**  
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	<b>MSPO Certification Summary Report</b>	
	Company Name	Eastern Choice Sdn. Bhd.
	Certifying Unit	Eastern Choice Sdn. Bhd.
	Client Number	ECSB
	Audit Type	Surveillance 4
	Status of Report	Final Report

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## 1 INTRODUCTION

Eastern Choice Sdn Bhd (ECSB) Surveillance 4 audit was successfully conducted. United Global Green Sdn. Bhd. (UGGSB) conducted Surveillance 3 audit for ECSB as individual palm estate according to MS 2530-3:2013 Part 3 General Principles for Oil Palm Plantations and Organized Smallholders. Previously ECSB was certified under the Niosh Certification Sdn Bhd and transfer to UGGSB during this ASA4.

### 1.1 Audit Objective

The objective of this Surveillance audit is to assess the group certification of ECSB by an independent certification body with the aim for continued compliance of the standard as follows: MS 2530-3:2013 Part 3 General Principles for Oil Palm Plantations and Organized Smallholders.

- 1) The purpose of the recertification audit is to confirm the continued conformity and effectiveness of the management system as a whole, and its continued relevance and applicability for the scope of certification.
- 2) A surveillance audit conducted to evaluate the continued fulfillment of all of the requirements of the relevant management system standard or other normative document.
- 3) The surveillance activity review of previous surveillance audit reports and consider the performance of the management system over the most recent certification cycle.
- 4) To verified the usage of certification logo are in line with the standard requirements


### 1.2 Audit Scope and Audit Criteria

The certification is based on the effective implementation and documentation of the sustainability management system developed by the organization. The supporting documents are provided to the audit team as well as information received by means of interviews and on-site field observations.

The documents and information are reviewed against the requirements and criteria based on MSP0 2530-3:2013 Part 3 General Principles for Oil Palm Plantations and Organized Smallholders. UGGSB Malaysia has used a risk-based methodology to assess the compliance of the assessment and subsequent reporting.

#### Scope of Certification

<b>Total Certified Area of Sustainable Oil Palm Plantations</b>	72.45 Ha
<b>Total Planted Area of Sustainable Oil Palm Plantations</b>	54.62 Ha


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**List of Estate(s) selected**

<b>Name of Estate</b>	<b>Coordinates</b>
Eastern Choice Sdn Bhd	5.160369, 118.498694

### 1.3 Appointment and Qualification of Auditors

<b>NO</b>	<b>NAME</b>	<b>ROLE OF AUDITOR</b>	<b>DETAILS OF QUALIFICATION</b>
2	Mohamad Zulkefli bin Md Isa	Lead Auditor	<ul style="list-style-type: none"> <li>- -Bac Sc (Resource Economics), UPM.</li> <li>- -Master's Degree in OSH Management, UTM.</li> <li>- -More than 25 years since 1997, working experience in various sectors.</li> <li>- -Experienced with the implementation, auditing, and training aspects of ISO, MSPO, RSPO, ISCC and SCCS for various CBs.</li> <li>- -Possesses the Lead Auditor MSPO MS 2530:2013 by SIRIM in 2017.</li> <li>- -International Certification and is currently a Lead Auditor for ISO 9001, ISO 14001, ISO 45001, MSPO among others.</li> <li>- -Able to communicate in English and Bahasa Malaysia, among others.</li> </ul>
3	Chong Tsun Fei	Auditor	<ul style="list-style-type: none"> <li>- -Bachelor of Science in Computing</li> <li>- -5 years in Oil Palm Plantation Management</li> <li>- -Director of Agri Bio Solution Sdn Bhd, Lahad Datu, Sabah</li> <li>- -MSPO Lead Auditors course, ISO 9001</li> <li>- - Able to communicate in English, Bahasa Malaysia and Mandarin</li> </ul>

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## 2 AUDIT METHODOLOGY


This **Surveillance 4 Audit** covers the following activities but not limited to the activities described below:

- On-site visits, observations and inspections of estate facilities and field activities.
- Interview operation personnel and field workers for understanding for the work assigned.
- Reviewed revised and updated documentation established and implemented.
- Operating records.
- Training records.
- Reports established.
- Work plans established.
- Stakeholders' consultation meeting.
- Review and closed out of non-conformance raise during stage 1 audit.
- Assessment reporting.

The methodology for collection of objective evidence included physical site inspections, observation of tasks and processes, interviews of stakeholders, communities, staff, workers and their families, review of documentation and data. Checklists and questionnaires were used to guide the collection of information. The comments made by external stakeholders are considered in the assessment.

For this audit selected estates were based on the formula  $S = 0.8\sqrt{n}$  where S = sample size and n = number of estates which is in accordance with MSPO certification procedure. However, sampling of estates is not applicable for this audit as it is not a multi-site audit.

Based on the audit findings AOC (Area of Concern), Non-Conformance (NC) Major/Minor and Opportunity for Improvement (OFI) may be raised during the audit. Major Non-Conformances shall be addressed and responded within 90 days from closing date of audit. Implementation of Minor NC shall be reviewed and verified in the next surveillance audit, OFI shall be reviewed in the next audit.

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### 3 ORGANIZATION INFORMATION

#### 3.1 Total Area Description

The certified estates are owned by Eastern Choice Sdn. Bhd. located at Ulu Segama, Lahad Datu Sabah..

##### Scope of Audit Provision

<b>Total Certified Area of Sustainable Oil Palm Plantations</b>	72.45 Ha
<b>Total Planted Area of Sustainable Oil Palm Plantations</b>	54.62 Ha

##### Address and Location Details of the Estate(s)

Name of Estate	Location	Coordinates
Eastern Choice Sdn Bhd	Ulu Segama, Lahad Datu, Sabah	5.160369, 118.498694


#### 3.2 Production Data Description

Name of Estate	Area (Ha)		Projected FFB Production Jan 2023 to Dec 2023 (mt)
	Total	Production 2023(mt)	
Eastern Choice Sdn Bhd	72.45	2,106.00	2,200.00
<b>Total</b>	<b>72.45</b>	<b>2,106.00</b>	<b>2,200.00</b>

### 4 CLIENT ORGANIZATION AND STAKEHOLDERS' DETAILS

#### 4.1 Client Organization

AUDITED ORGANIZATION DETAILS	
<b>Organization Name</b>	Estern Choice Sdn Bhd
<b>Organization HQ/ Admin Office Location</b>	Block 48, Lot 4-6, Tingkat 1, Jalan Kiambang, 91100 Lahad Datu, Sabah.
<b>Organization Estate Location</b>	CL 115399338, Ulu Segama 91100 Lahad Datu, Sabah
<b>Scope of the Organization</b>	Provisions of 72.45 Ha of Sustainable Oil Palm Plantations.

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## 4.2 Stakeholders' Consultation and List of Interviewed Persons


As per the requirement of ACB-OPMC4 Clause 5.6, United Global Green Sdn. Bhd. (UGGSB) is required to inform the stakeholder groups at least 30 days before the start date of the initial stage 2 or recertification audit. In addition, stakeholder consultation during surveillance audit may be limited to those stakeholders who have raised concerns, complaints or disputes prior to the audit. Therefore, no stakeholder's consultation was carried out during this surveillance audit as there were no comments received from the stakeholders.

## 5 STATUS OF NON-CONFORMITIES/AOCS PREVIOUSLY IDENTIFIED

/	The previous audit findings have been reviewed, to assure appropriate corrective actions implemented to address the identified non-conformities.
	The last audit results of this system have been reviewed, to assure appropriate corrections and corrective actions have not been implemented effectively. The non-conformity will be re-raised.
	Not applicable. No non-conformity raised in previous audit.


## 6 DETAIL OF AUDIT FINDINGS

<b>AUDIT RESULTS SUMMARY</b>						
N/A	<b>AOC (Area of Concern)</b>					
0	<b>MAJOR Non-Conformities</b>					
3	<b>MINOR Non-Conformities</b>					
1	<b>OPI (Opportunity for Improvement)</b>					
<b>DESCRIPTION OF THE FINDINGS/AOC</b>						
No	Description	Standard Clause Reference	AOC	Major NC	Minor NC	OPI
1	CAR 1 Site visit sighted management using the genset for the electrical supply, however there is no installation permit from Suruhanjaya Tenaga was present by the management	4.3.1.1	-	-	-	/
2	OBS	4.2.2.1	-	-	/	-

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	Management not record the stakeholder engagement at the estate					
3	CAR 2 Site visit at genset area, sighted the engine oil spillage surrounding the area and no proper oil sump was sighted at the genset room.	4.5.1.2	-	-	/	-
4	CAR 3 Document review and sighted management not prepared the the Business Financial Plan or Yearly Budget for year 2024.	4.6.2.1	-	-	-	/



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## 7 CONCLUSION

Eastern Choice Sdn. Bhd. has commissioned United Global Green Sdn. Bhd. (UGGSB) to conduct Surveillance 4 audit for its estate according to MSPO 2530-3:2013 Part 3 General principles for Oil Palm Plantations and Organized Smallholders.

There are 0 Major NC, 2 Minor NC and 3 OFI were raised. All OFI action plans were submitted and accepted. The implementation will be reviewed and verified during next surveillance audit.

From the review of the standard operating procedures, relevant forms, work flow charts established and implemented; the subsequent background investigation and interviews conducted during this surveillance audit have provided UGG Malaysia with sufficient evidence on the fulfillment of the applied standard MS 2530-Part 3: 2013.

In conclusion the certified unit has been established, implemented, and continued to improve in managing the estates are in line with the clauses of the applied standards of MS 2530-Part 3:2013.

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## 8 RECOMMENDATION


The audit team conduct a process-based audit focusing on significant aspects/risks and objectives required by the standard(s). The audit methods used are interviews, observations, sampling of activities, review of documentation and records.

The audit team concludes that the organization has established and maintained its management system in line with the requirements of the standard(s) and demonstrated the ability of the system to achieve requirements for products and/or services within the scope and the organization's policies and objectives.

Therefore, the audit team recommends that, based on the results of this audit and the system's demonstrated state of development and maturity that this management system certification be:

	<b>Recommended for Certification</b>
/	<b>Recommended for Continuity of Certification</b>
	<b>Recommended for Suspension of Certification</b>

	Prepared by	Approved by Technical Reviewer
Signature		
Name	Mohamad Zulkefli bin Md Isa	
Role in Assessment	Lead Auditor	
Date	11/11/2023	

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	<b>Acceptance by client</b>	
Signature		
Name		
Designation		
Date		Company Stamp

## 9 ATTACHMENTS


ATTACHMENT DESCRIPTION
10.1 Location Map 10.2 List of Abbreviations

### Statement of Confidentiality

This report is sent to the certification body or bodies, the members of the audit team and the audit representative of the organization. All documents related to the audit are treated confidentially by the Certification Body, UGGSB as well as the appointed auditors.

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## 9.1 List of Abbreviation

<b>UGGSB</b>	United Global Green Sdn. Bhd.
<b>WHO</b>	World Health Organization
<b>MPOB</b>	Malaysian Palm Oil Board
<b>MPOCC</b>	Malaysia Palm Oil Certification Council
<b>GAP</b>	Good Agricultural Practice
<b>GPS</b>	Global Positioning System
<b>ISCC</b>	International Sustainability & Carbon Certification
<b>ISO</b>	International Standard Organization
<b>MSPO</b>	Malaysia Sustainable Palm Oil
<b>DOE</b>	Department of Environment
<b>SOP</b>	Standard Operating Procedure
<b>CHRA</b>	Chemical Health Risk Assessment
<b>CPO</b>	Crude Palm Oil
<b>CSR</b>	Corporate Social Responsibility
<b>EFB</b>	Empty Fruit Bunch
<b>EIA</b>	Environment Impact Assessment
<b>FFB</b>	Fresh Fruit Bunch
<b>NC</b>	Non-Conformity
<b>OSH</b>	Occupational Safety and Health
<b>P&amp;C</b>	Principle and Criteria
<b>PK</b>	Palm Kernel
<b>POME</b>	Palm Oil Mill Effluent
<b>PPE</b>	Personal Protective Equipment
<b>RSPO</b>	Roundtable Sustainable Palm Oil
<b>RTE</b>	Rare, Threatened and Endangered Species
<b>SA8000</b>	Social Accountability 8000
<b>SIA</b>	Social Impact Assessment
<b>SDS</b>	Safety Data Sheet