



MSPO AUDIT REPORT

**MS 2530-3: 2013 GENERAL PRINCIPLES FOR PLANTATIONS
AND ORGANIZED SMALLHOLDERS**

COMPANY NAME: GENTING PAGODA SDN BHD

TYPE OF AUDIT: RECERTIFICATION

DATE: 05-06/08/2024

UNITED GLOBAL GREEN SDN. BHD.

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	MSPO Certification Summary Report	
	Company Name	Genting Pagoda Sdn. Bhd.
	Certifying Unit	Genting Pagoda Sdn. Bhd.
	Client Number	GPSB
	Audit Type	Annual Surveillance Audit 04
	Status of Report	Final Report

TABLE OF CONTENTS

1 INTRODUCTION

- 1.1 Audit Objective
- 1.2 Audit Scope and Audit Criteria
- 1.3 Appointment and Qualification of Auditors

2 AUDIT METHODOLOGY

3 ORGANIZATION INFORMATION

- 3.1 Total Area Description
- 3.2 Production Data Description

4 CLIENT ORGANIZATION AND STAKEHOLDERS DETAILS

- 4.1 Client Organization
- 4.2 Stakeholders' Consultation and List of Interviewed Persons

5 SUMMARY OF ASSESSMENT

6 STATUS OF NON-CONFORMITIES/AOCS PREVIOUSLY IDENTIFIED


7 DETAIL OF AUDIT FINDINGS

8 CONCLUSION

9 RECOMMENDATION

10 ATTACHMENTS

- 10.1 Audit Plan
- 10.2 Location Map
- 10.3 Estate Map
- 10.4 List of Abbreviation

	MSPO Certification Summary Report	
	Company Name	Genting Pagoda Sdn. Bhd.
	Certifying Unit	Genting Pagoda Sdn. Bhd.
	Client Number	GPSB
	Audit Type	Annual Surveillance Audit 04
	Status of Report	Final Report

1 INTRODUCTION

Genting Pagoda Sdn. Bhd (GPSB) was manage 179.09 Ha oil plam estate which is located at Kunak, Sabah. Previously GPSB was certified as individual certification under Control Union however this year, GPSB transfer the certification under UGGSB since June 2023. UGGSB proceeded to conduct Recertification Audit for GPSB according to MS 2530-3:2013 Part 3 General Principles for Oil Palm Plantations and Organized Smallholders.

1.1 Audit Objective


The objective of this Recertification Audit is to assess Genting Pagoda Sdn. Bhd estates by an independent certification body with the aim for compliance of the standard as follows: MS 2530-3:2013 Part 3 General Principles for Oil Palm Plantations and Organized Smallholders.

- a. To verify effectiveness and implementation of all correction and corrective actions for non-conformances raised in the previous audit (if any);
- b. To verify and collate Information and evidence about conformity to all requirements of the applicable MSPO standard or relevant normative documents;
- c. To evaluate performance monitoring, measuring, reporting and reviewing against key performance objectives and targets (consistent with the expectations in the applicable MSPO standard or relevant normative documents);
- d. To verify the certificate holder's performance with regards to legal compliance
- e. To verify and evaluate the certificate holder's operational control of processes
- f. To verify and evaluate the adequacy of Internal auditing and management review done;
- g. To evaluate and verify the management's responsibility towards the endorsed policies;
- h. To identify and evaluate links between the normative requirements, policies, procedures, performance objectives and targets (consistent with the expectations in the applicable MSPO standard or relevant normative documents), any applicable legal requirements, responsibilities, competence of personnel, operations, procedures performance data and internal audit findings and conclusion
- i. To identify and verify external service providers such as contractors whom are operating in the concession of the certificate holder are complying with the respective MSPO standard and relevant normative documents
- j. To verify and ensure that if there is MSPO logo usage, then it shall be in accordance with MSPOLGP04 1 Oct 2019.

1.2 Audit Scope and Audit Criteria

The certification is based on the effective implementation and documentation of the sustainability management system developed by the organization. The supporting documents are provided to the audit team as well as information received by means of interviews and on-site field observations.

The documents and information are reviewed against the requirements and criteria based on MSPO 2530-3:2013 Part 3 General Principles for Oil Palm Plantations and Organized

	MSPO Certification Summary Report	
	Company Name	Genting Pagoda Sdn. Bhd.
	Certifying Unit	Genting Pagoda Sdn. Bhd.
	Client Number	GPSB
	Audit Type	Annual Surveillance Audit 04
	Status of Report	Final Report

Smallholders. UGGSB Malaysia has used a risk-based methodology to assess the compliance of the assessment and subsequent reporting.

Scope of Certification


Total Certified Area of Sustainable Oil Palm Plantations	179.09 Ha
Total Planted Area of Sustainable Oil Palm Plantations	179.09 Ha

List of Estate(s) selected

Name of Estate	Coordinates
Genting Pagoda Sdn. Bhd.	4.552000 118.138000

1.3 Appointment and Qualification of Auditors

NO	NAME	ROLE OF AUDITOR	DETAILS OF QUALIFICATION
1	Mohamad Zulkefli bin Md Isa	LA	<ul style="list-style-type: none"> - -Bac Sc (Resource Economics), UPM. - -Master's Degree in OSH Management, UTM. - -More than 25 years since 1997, working experience in various sectors. - -Experienced with the implementation, auditing, and training aspects of ISO, MSPO, RSPO, ISCC and SCCS for various CBs. - -Possesses the Lead Auditor MSPO MS 2530:2013 by SIRIM in 2017. - -International Certification and is currently a Lead Auditor for ISO 9001, ISO 14001, ISO 45001, MSPO among others. - -Able to communicate in English and Bahasa Malaysia, among others.
2	Govindasamy a/l Munusamy	Auditor	<ul style="list-style-type: none"> -AISP Diploma, Certificate in Human Resource Management, and master's in management. -Experienced as an Estate Manager, General Manager and Plantation Advisor in Oil Palm,

	MSPO Certification Summary Report	
	Company Name	Genting Pagoda Sdn. Bhd.
	Certifying Unit	Genting Pagoda Sdn. Bhd.
	Client Number	GPSB
	Audit Type	Annual Surveillance Audit 04
	Status of Report	Final Report

			<p>Rubber, Coconut and Cocoa cultivation for 40 years.</p> <p>-Worked in East, West Malaysia and Indonesia.</p> <p>-Well versed in replanting and new planting.</p> <p>-President of Association of Agricultural Executives – Sabah since 1998.</p> <p>-Member of MSPO Technical Committee and Working Committee.</p> <p>-Able to communicate in English, Bahasa Malaysia, Indonesia, and Tamil.</p>
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2 AUDIT METHODOLOGY


This **Recertification Audit** covers the following activities but not limited to the activities described below:

- On-site visits, observations and inspections of estate facilities and field activities.
- Interview operation personnel and field workers for understanding for the work assigned.
- Reviewed revised and updated documentation established and implemented.
- Operating records.
- Training records.
- Reports established.
- Work plans established.
- Stakeholders' consultation meeting.
- Review and closed out of non-conformance raise during stage 1 audit.
- Assessment reporting.

The methodology for collection of objective evidence included physical site inspections, observation of tasks and processes, interviews of stakeholders, communities, staff, workers and their families, review of documentation and data. Checklists and questionnaires were used to guide the collection of information. The comments made by external stakeholders are considered in the assessment.

For this audit selected estates were based on the formula $S = 0.8\sqrt{n}$ where S = sample size and n = number of estates which is in accordance with MSPO certification procedure. However, sampling of estates is not applicable for this audit as it is not a multi-site audit.

Based on the audit findings AOC (Area of Concern), Non-Conformance (NC) Major/Minor and Opportunity for Improvement (OFI) may be raised during the audit. Major Non-

	MSPO Certification Summary Report	
	Company Name	Genting Pagoda Sdn. Bhd.
	Certifying Unit	Genting Pagoda Sdn. Bhd.
	Client Number	GPSB
	Audit Type	Annual Surveillance Audit 04
	Status of Report	Final Report

Conformances shall be addressed and responded within 90 days from closing date of audit. Implementation of Minor NC shall be reviewed and verified in the next surveillance audit, OFI shall be reviewed in the next audit.

3 ORGANIZATION INFORMATION

3.1 Total Area Description

The certified estates are owned by Genting Pagoda Sdn. Bhd. located at

Scope of Audit Provision


Total Certified Area of Sustainable Oil Palm Plantations	179.09 Ha
Total Planted Area of Sustainable Oil Palm Plantations	179.09 Ha

Address and Location Details of the Estate(s)

Name of Estate	Location	Coordinates
Genting Pagoda Sdn Bhd	TB 11, Lot 11, First Floor, Jalan Muhibbah, Muhibbah Square, 91000, Tawau, Sabah	4.552000 118.138000

3.2 Production Data Description

Name of Estate	Area (Ha)		Projected FFB Production Jan 2023 to Dec 2023 (mt)	Yield/hectare
	Total	Production 2023 (mt)		
Genting Pagoda Sdn. Bhd.	179.09	2,502.52	2,700.00	13.97
Total FFB	179.0	2,502.52	2,700.00	13.97

	MSPO Certification Summary Report	
	Company Name	Genting Pagoda Sdn. Bhd.
	Certifying Unit	Genting Pagoda Sdn. Bhd.
	Client Number	GPSB
	Audit Type	Annual Surveillance Audit 04
	Status of Report	Final Report

4 CLIENT ORGANIZATION AND STAKEHOLDERS' DETAILS

4.1 Client Organization

AUDITED ORGANIZATION DETAILS


Organization Name	Genting Pagoda Sdn Bhd
Organization HQ/ Admin Office Location	TB 11, Lot 11, First Floor, Jalan Muhibbah, Muhibbah Square, 91000, Tawau, Sabah
Organization Estate Location	Kampung Kadazan, Kunak. Sabah
Scope of the Organization	Provisions of 179.09 Ha of Sustainable Oil Palm Plantations.

4.2 Stakeholders' Consultation and List of Interviewed Persons

As per the requirement of ACB-OPMC4 Clause 5.6, United Global Green Sdn. Bhd. (UGGSB) is required to inform the stakeholder groups at least 30 days before the start date of the initial stage 2 or recertification audit. Stakeholder consultation during surveillance audit may be limited to those stakeholders who have raised concerns, complaints or disputes prior to the audit. Therefore, no issue raised by stakeholder during the consultation carried out during this recertification audit as there were no comments received from the stakeholders.


5 STATUS OF NON-CONFORMITIES/AOCS PREVIOUSLY IDENTIFIED

	The stage 1 audit findings have been reviewed, to assure appropriate corrective actions implemented to address the identified AOCs.
/	The last audit results of this system have been reviewed, to assure appropriate corrections and corrective actions have implemented to address any nonconformity identified.
	The last audit results of this system have been reviewed, to assure appropriate corrections and corrective actions have not been implemented effectively. The non-conformity will be re-raised.
	Not applicable. No non-conformity raised in previous audit.

	MSPO Certification Summary Report	
	Company Name	Genting Pagoda Sdn. Bhd.
	Certifying Unit	Genting Pagoda Sdn. Bhd.
	Client Number	GPSB
	Audit Type	Annual Surveillance Audit 04
	Status of Report	Final Report

6 DETAIL OF AUDIT FINDINGS

AUDIT RESULTS SUMMARY						
NA	AOC (Area of Concern)					
0	MAJOR Non-Conformities					
2	MINOR Non-Conformities					
1	OFI (Opportunity for Improvement)					
DESCRIPTION OF THE FINDINGS/AOC						
No	Description	Standard Clause Reference	AOC	Major NC	Minor NC	OFI
1	CAR 1 Review the Masterlist Of Legal dated 16/03/2024 and sighted all legal applicable was listed however sighted no updated for the new amendment regulation for OSHA 1994 (Amendment 2022).	4.3.1.3			/	
2	CAR 2 Review the Environmental Management Plan last review on 26/02/2021, management shall updated the EMP regularly to monitored the implementation by the management	4.5.1.1			/	
3	OBS 1 Management conduct two way communication to the workers during morning briefing and for further improvement management should record the morning briefing.	4.4.4.2 (f)				/

	MSPO Certification Summary Report	
	Company Name	Genting Pagoda Sdn. Bhd.
	Certifying Unit	Genting Pagoda Sdn. Bhd.
	Client Number	GPSB
	Audit Type	Annual Surveillance Audit 04
	Status of Report	Final Report


7 CONCLUSION

Genting Pagoda Sdn. Bhd. has commissioned United Global Green Sdn. Bhd. (UGGSB) to conduct the Recertification audit for its estate according to MSPO 2530-3:2013 Part 3 General principles for Oil Palm Plantations and Organized Smallholders.

There are **0 Major NC, 2 Minor NCs and 1 OFIs** were raised. All non-conformances action plans are submitted and accepted. The implementation of Minor NC(s) will be review and verify during the next audit.

From the review of the standard operating procedures, relevant forms, work flow charts established and implemented; the subsequent background investigation and interviews conducted during this surveillance audit have provided UGG Malaysia with sufficient evidence on the fulfilment of the applied standard Principles & Criteria.

In conclusion the certified unit has been established, implemented, and continued to improve in managing the estates are in line with the clauses of the applied standards of MS 2530-Part 3:2013.

	MSPO Certification Summary Report	
	Company Name	Genting Pagoda Sdn. Bhd.
	Certifying Unit	Genting Pagoda Sdn. Bhd.
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	Status of Report	Final Report


8 RECOMMENDATION


The audit team conduct a process-based audit focusing on significant aspects/risks and objectives required by the standard(s). The audit methods used are interviews, observations, sampling of activities, review of documentation and records.

The audit team concludes that the organization has established and maintained its management system in line with the requirements of the standard(s) and demonstrated the ability of the system to achieve requirements for products and/or services within the scope and the organization's policies and objectives.

Therefore, the audit team recommends that, based on the results of this audit and the system's demonstrated state of development and maturity that this management system certification be:

	Recommended for Certification
/	Recommended for Continuity of Certification
	Recommended for Suspension of Certification

	Prepared by
Signature	
Name	Mohamad Zulkefli bin Md Isa
Role in Assessment	Lead Auditor
Date	10/08/2024

	MSPO Certification Summary Report	
	Company Name	Genting Pagoda Sdn. Bhd.
	Certifying Unit	Genting Pagoda Sdn. Bhd.
	Client Number	GPSB
	Audit Type	Annual Surveillance Audit 04
	Status of Report	Final Report


9 ATTACHMENTS

ATTACHMENT DESCRIPTION

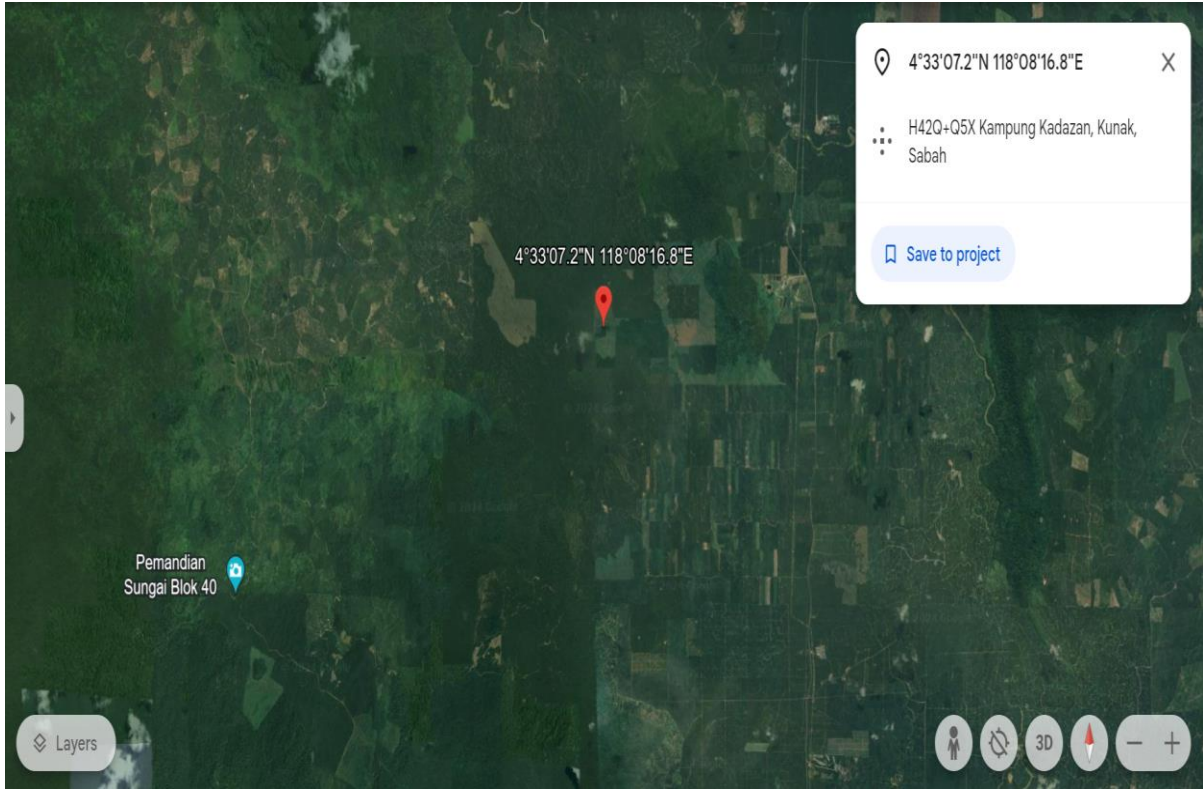
- 10.1 Location Map
- 10.2 Attendance List
- 10.3 List of Abbreviations

Statement of Confidentiality


This report is sent to the certification body or bodies, the members of the audit team and the audit representative of the organization. All documents related to the audit are treated confidentially by the Certification Body, UGGSB as well as the appointed auditors.

	MSPO Certification Summary Report	
	Company Name	Genting Pagoda Sdn. Bhd.
	Certifying Unit	Genting Pagoda Sdn. Bhd.
	Client Number	GPSB
	Audit Type	Annual Surveillance Audit 04
	Status of Report	Final Report

9.1 Location Map



Location map for Genting Pagoda Sdn Bhd

	MSPO Certification Summary Report	
	Company Name	Genting Pagoda Sdn. Bhd.
	Certifying Unit	Genting Pagoda Sdn. Bhd.
	Client Number	GPSB
	Audit Type	Annual Surveillance Audit 04
	Status of Report	Final Report

10.3 List of Abbreviation

UGGSB	United Global Green Sdn. Bhd.
WHO	World Health Organization
MPOB	Malaysian Palm Oil Board
MPOCC	Malaysia Palm Oil Certification Council
GAP	Good Agricultural Practice
GPS	Global Positioning System
ISCC	International Sustainability & Carbon Certification
ISO	International Standard Organization
MSPO	Malaysia Sustainable Palm Oil
DOE	Department of Environment
SOP	Standard Operating Procedure
CHRA	Chemical Health Risk Assessment
CPO	Crude Palm Oil
CSR	Corporate Social Responsibility
EFB	Empty Fruit Bunch
EIA	Environment Impact Assessment
FFB	Fresh Fruit Bunch
NC	Non-Conformity
OSH	Occupational Safety and Health
P&C	Principle and Criteria
PK	Palm Kernel
POME	Palm Oil Mill Effluent
PPE	Personal Protective Equipment
RSPO	Roundtable Sustainable Palm Oil
RTE	Rare, Threatened and Endangered Species
SA8000	Social Accountability 8000
SIA	Social Impact Assessment
SDS	Safety Data Sheet